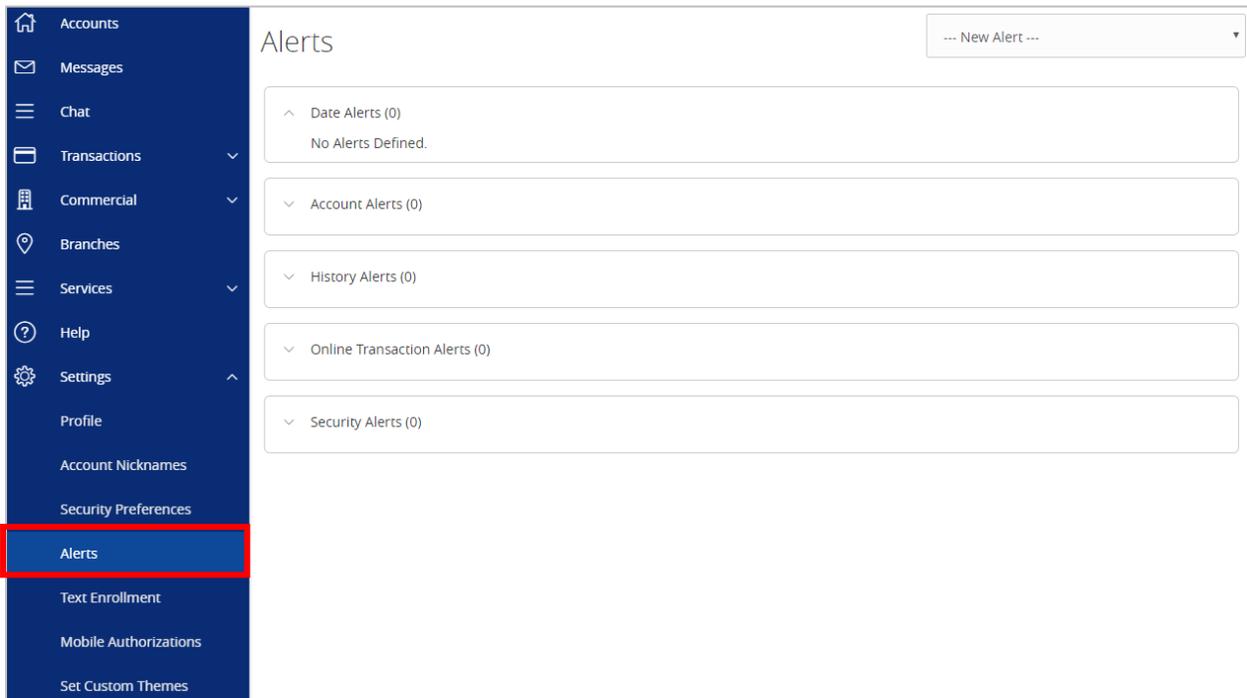


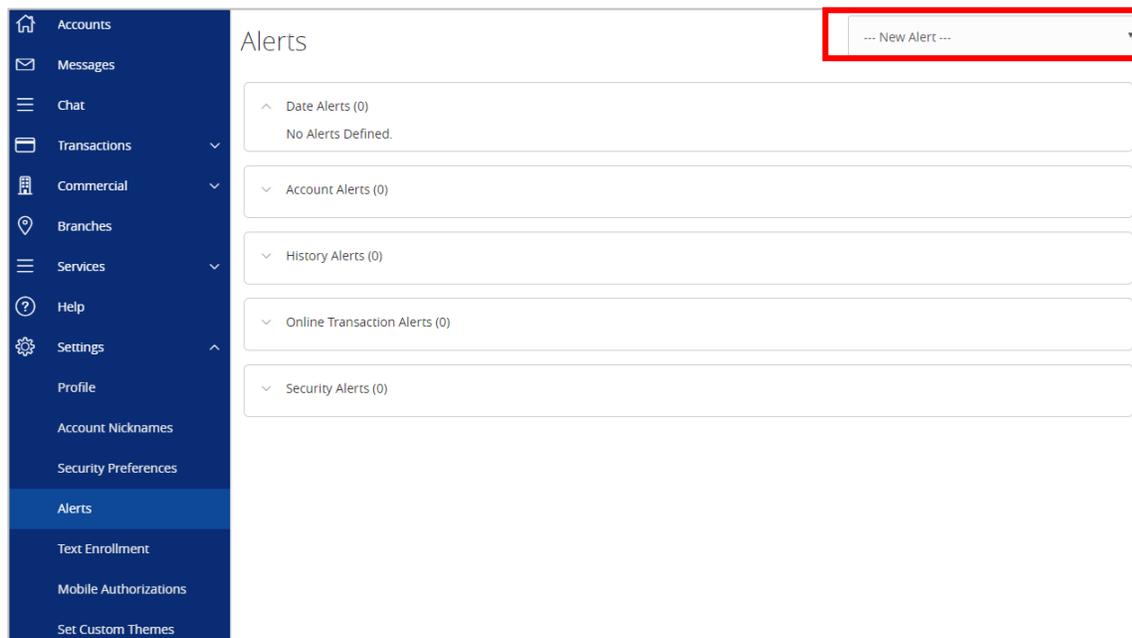
Online Banking Alerts

Online Banking Alerts

1. Select the 'Alerts' option under the 'Settings' menu.



2. Select the desired type of alert from the drop-down menu in the top right corner of the screen.



Date Alerts

1. Select the type of date alert.

The screenshot shows the 'New Date Alert' form with a sidebar on the left containing navigation options: Accounts, Messages, Chat, Transactions, Commercial, Branches, Services, Help, Settings, Profile, Account Nicknames, Security Preferences, and Alerts. The main form area has the following fields:

- TYPE:** No Date Type Selected
- DATE:** No Date Selected
- MESSAGE:** No Message Entered
- DELIVERY METHOD:** Send only a secure message

A 'Save' button is located below the delivery method field. To the right, a dropdown menu titled 'Select a type' is open, showing a list of alert types with checkboxes:

- Birthday
- Anniversary
- Meeting
- Call
- Wakeup
- Appointment
- Vacation
- Travel
- General

2. Select the date of the alert. Uncheck the 'Rekurs Every Year' box if the alert is for one date only.

The screenshot shows the 'New Date Alert' form with the 'Select a date' section highlighted. The 'TYPE' field is 'No Date Type Selected'. The 'DATE' field is 'No Date Selected'. The 'MESSAGE' field is 'No Message Entered'. The 'DELIVERY METHOD' is 'Send only a secure message'. A 'Save' button is present. The 'Rekurs Every Year' checkbox is checked. A calendar for September 2017 is displayed, with the date 12th selected.

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

3. Enter a message for the date alert.

The screenshot shows the 'New Date Alert' form with the 'Message' input field highlighted. The 'TYPE' field is 'Birthday'. The 'DATE' field is 'No Date Selected'. The 'MESSAGE' field is 'No Message Entered'. The 'DELIVERY METHOD' is 'Send only a secure message'. A 'Save' button is present. The 'Message' input field is empty. A 'Clear' button is located to the right of the input field.

- Select a delivery method for the date alert. 'Secure Message Only' will send the alert to the Messages menu within Electronic Banking.

New Online Transaction Alert
[Back to Alerts](#)

TRANSACTION:
No Transaction Selected

STATUS:
No Status Selected

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

Select a delivery method

Secure Message Only

Save

Account Alerts

- Select an account.

New Account Alert
[Back to Alerts](#)

ACCOUNT:
No Account Selected

FIELD:
No Field Selected

COMPARISON:
No Comparison Selected

AMOUNT:
No Amount Entered

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

Select an account

- COMMERCIAL CHECKING: DDA-XXXXX3572
- FREE CHECKING: DDA-XXXXX3580
- FREE SAVINGS: SAV-XXXXX3946
- Certificate: CD-XXXXX6715

Save

- Select a field from which the alert should reference.

New Account Alert
[Back to Alerts](#)

ACCOUNT:
DDA-XXXXX3580

FIELD:
No Field Selected

COMPARISON:
No Comparison Selected

AMOUNT:
No Amount Entered

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

Select a field

- Current Balance
- Collected Balance
- Available Balance

Save

3. Select a comparison.

New Account Alert
[Back to Alerts](#)

ACCOUNT:
No Account Selected

FIELD:
No Field Selected

COMPARISON:
No Comparison Selected

AMOUNT:
No Amount Entered

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

[Save](#)

Select a comparison

greater than

less than

4. Enter an amount and select 'Save' in the lower right corner.

New Account Alert
[Back to Alerts](#)

ACCOUNT:
No Account Selected

FIELD:
No Field Selected

COMPARISON:
No Comparison Selected

AMOUNT:
No Amount Entered

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

[Save](#)

Enter an amount

\$
1,000.00
×

1	2	3
4	5	6
7	8	9
Delete	0	Save

5. Select the delivery method and frequency for the alert.

New Account Alert
[Back to Alerts](#)

ACCOUNT:
No Account Selected

FIELD:
No Field Selected

COMPARISON:
No Comparison Selected

AMOUNT:
No Amount Entered

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

Select a delivery method

Secure Message Only

Save

History Alerts

1. Select the account.

New History Alert
[Back to Alerts](#)

ACCOUNT:
No Account Selected

TRANSACTION:
No Transaction Selected

COMPARISON:
No Comparison Selected

AMOUNT:
No Amount Entered

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

Select an account

<input type="checkbox"/>	COMMERCIAL CHECKING: DDA-XXXX3572
<input type="checkbox"/>	FREE CHECKING: DDA-XXXX3580
<input type="checkbox"/>	FREE SAVINGS: SAV-XXXX3946
<input type="checkbox"/>	Certificate: CD-XXXX6715

Save

2. Select a transaction type.

New History Alert [Back to Alerts](#)

ACCOUNT:
No Account Selected

TRANSACTION:
No Transaction Selected

COMPARISON:
No Comparison Selected

AMOUNT:
No Amount Entered

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

Select a transaction

<input type="checkbox"/>	Debit Transaction
<input type="checkbox"/>	Credit Transaction
<input type="checkbox"/>	Check Number
<input type="checkbox"/>	Description

3. Select a comparison.

New History Alert [Back to Alerts](#)

ACCOUNT:
No Account Selected

TRANSACTION:
No Transaction Selected

COMPARISON:
No Comparison Selected

AMOUNT:
No Amount Entered

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

Select a comparison

<input type="checkbox"/>	greater than
<input type="checkbox"/>	less than

- Enter an amount and select 'Save' in the lower right corner.

New History Alert
[Back to Alerts](#)

ACCOUNT:
No Account Selected

TRANSACTION:
No Transaction Selected

COMPARISON:
No Comparison Selected

AMOUNT:
No Amount Entered

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

Enter an amount

\$ 1,000.00 ×

1	2	3
4	5	6
7	8	9
Delete	0	Save

Save

- Select a delivery method and frequency.

New Account Alert
[Back to Alerts](#)

ACCOUNT:
No Account Selected

FIELD:
No Field Selected

COMPARISON:
No Comparison Selected

AMOUNT:
No Amount Entered

DELIVERY METHOD:
Send me an email

FREQUENCY:
 Every Occurrence

Select a delivery method

Email
▼

Email Address

Save

6. Selecting 'Phone' for delivery method will give you the option to 'Call Immediately' or select a specific time to call.

New History Alert
[Back to Alerts](#)

<p>ACCOUNT: No Account Selected</p> <p>TRANSACTION: No Transaction Selected</p> <p>COMPARISON: No Comparison Selected</p> <p>AMOUNT: No Amount Entered</p> <p>DELIVERY METHOD: Call Me</p> <p>FREQUENCY: <input checked="" type="checkbox"/> Every Occurrence</p>	<p>Select a delivery method</p> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;">Phone</div> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;">United States</div> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;">Phone Number</div> <p>Time:</p> <div style="border: 2px solid red; padding: 2px; display: inline-block;"> <input checked="" type="checkbox"/> Call Immediately </div>
---	--

Save

Online Transaction Alerts

1. Select an online transaction type.

NOTE: You will only see options that are applicable to your user rights.

New Online Transaction Alert
[Back to Alerts](#)

<p>TRANSACTION: No Transaction Selected</p> <p>STATUS: No Status Selected</p> <p>DELIVERY METHOD: Send only a secure message</p> <p>FREQUENCY: <input checked="" type="checkbox"/> Every Occurrence</p>	<p>Select a transaction</p> <div style="border: 2px solid red; padding: 2px; margin-bottom: 5px;"> <input type="checkbox"/> Collections </div> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;"> <input type="checkbox"/> Domestic Wire </div> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;"> <input type="checkbox"/> Funds Transfer </div> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;"> <input type="checkbox"/> International Wire </div> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;"> <input type="checkbox"/> Payments </div> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;"> <input type="checkbox"/> Payroll </div> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;"> <input type="checkbox"/> Single Payment </div> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;"> <input type="checkbox"/> Single Receipt </div> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;"> <input type="checkbox"/> Stop Payment </div>
---	---

Save

2. Select an account.

New Online Transaction Alert

[Back to Alerts](#)

TRANSACTION:
Domestic Wire

ACCOUNT:
No Account Selected

STATUS:
No Status Selected

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

Select an account

<input type="checkbox"/>	COMMERCIAL CHECKING: DDA-XXXXX3572
<input type="checkbox"/>	FREE CHECKING: DDA-XXXXX3580
<input type="checkbox"/>	FREE SAVINGS: SAV-XXXXX3946
<input type="checkbox"/>	Certificate: CD-XXXXX6715

Save

3. Select a status.

New Online Transaction Alert

[Back to Alerts](#)

TRANSACTION:
No Transaction Selected

STATUS:
No Status Selected

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

Select a status

<input type="checkbox"/>	Drafted
<input type="checkbox"/>	Authorized
<input type="checkbox"/>	Processed
<input type="checkbox"/>	Cancelled
<input type="checkbox"/>	Failed

Save

- Select a delivery method and frequency.

New Online Transaction Alert
[Back to Alerts](#)

TRANSACTION:
No Transaction Selected

STATUS:
No Status Selected

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

Select a delivery method

Secure Message Only ▼

- Selecting 'Text Message' for a delivery method will give you the option to 'Send Immediately' or select a specific time to receive the message. You must check the box and 'Agree to Terms' before you can save the alert by Text Message.

New Online Transaction Alert
[Back to Alerts](#)

TRANSACTION:
No Transaction Selected

STATUS:
No Status Selected

DELIVERY METHOD:
Send me a SMS Text Message

FREQUENCY:
 Every Occurrence

Select a delivery method

Text Message ▼

United States ▼

Phone Number

Time:

Send Immediately

Agree To Terms

SMS Terms and Conditions

Rockland Trust - 864-34

Program Description

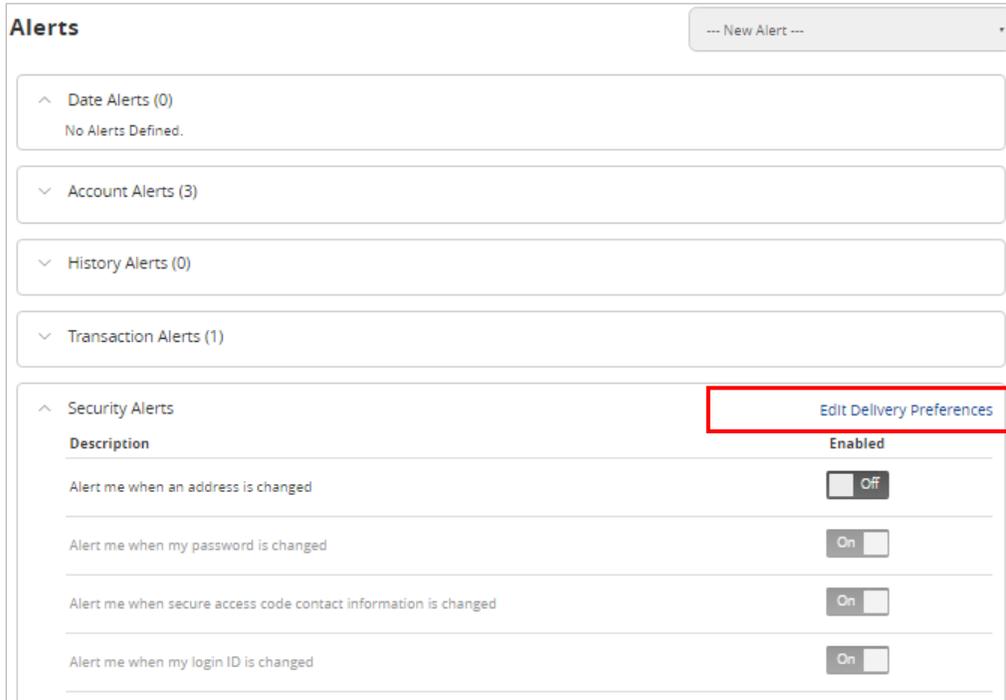
Rockland Trust allows our customers to receive certain account information by text message.

Supported Carriers

Alltel, Appalachian Wireless, AT&T, Bluegrass Cellular, Boost Mobile, Cellcom, Cellular South, Centennial Wireless, Cincinnati Bell, GCI, Immix Wireless, Inland Cellular, IV Cellular, Nex-Tech Wireless, nTelos, Sprint PCS, T-Mobile, U.S. Cellular, United Wireless, Verizon Wireless, Virgin Mobile USA, and West Central Wireless.

Security Alerts

NOTE: Security alerts are listed at the bottom of the screen. Click the carrot  icon to expand the listing of available alerts. Some alerts are clickable and may be turned on or off. The most critical alerts are mandatory and cannot be turned off. These alerts are greyed out.

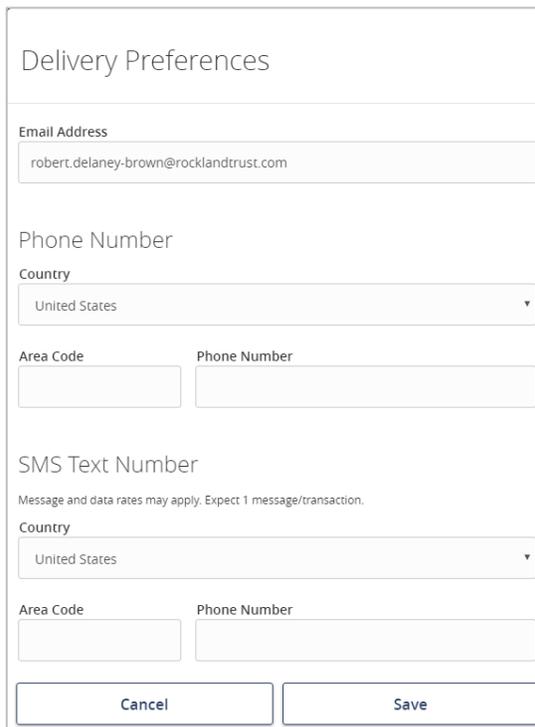


Alerts -- New Alert --

- ^ Date Alerts (0)
No Alerts Defined.
- ^ Account Alerts (3)
- ^ History Alerts (0)
- ^ Transaction Alerts (1)
- ^ Security Alerts Edit Delivery Preferences

Description	Enabled
Alert me when an address is changed	<input type="checkbox"/> Off
Alert me when my password is changed	<input type="checkbox"/> On
Alert me when secure access code contact information is changed	<input type="checkbox"/> On
Alert me when my login ID is changed	<input type="checkbox"/> On

- Click 'Edit Delivery Preferences' to modify how and where to receive security alerts.



Delivery Preferences

Email Address

Phone Number

Country

Area Code
Phone Number

SMS Text Number
Message and data rates may apply. Expect 1 message/transaction.

Country

Area Code
Phone Number

Edit Alerts

1. Enable/Disable and edit saved alerts from the Alerts menu.

Alerts --- New Alert ---

^ Date Alerts (0)
No Alerts Defined.

∨ Account Alerts (3)

∨ History Alerts (0)

∨ Transaction Alerts (1)

^ Security Alerts Edit Delivery Preferences

Description	Enabled
Alert me when an address is changed	<input type="checkbox"/> Off
Alert me when my password is changed	<input checked="" type="checkbox"/> On
Alert me when secure access code contact information is changed	<input checked="" type="checkbox"/> On
Alert me when my login ID is changed	<input checked="" type="checkbox"/> On